



ELECTRIC INSURANCE COMPANY
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Important Notice – New Jersey

Helping our customers during the Coronavirus pandemic

Electric Insurance Company recognizes that COVID-19 is disrupting lives and routines and we are working with our customers to help them navigate the challenges.

During this time, and until further notice we are:

- **Extending the grace period for late payments.** The grace period has been extended for the duration of the state of emergency, and at least 90 days from May 1, 2020, or retroactively upon request from April 1, 2020.
- **Waiving late payment fees.** We will not impose any late fees or report you to a credit reporting agency or a debt collection agency. You may pay the overdue premium over a 12-month period if you experience financial hardship as a result of the COVID-19 pandemic. Please note that late payments will not affect your future premium rates.

If this situation applies to you, please contact us.

- Our Customer Service team is available from 8:00 a.m. to 7:00 p.m. at 800.227.2757.
- You can also email us at Service@ElectricInsurance.com or use the Chat option on our website.
- **Deferring cancellation of policies for non-payment.** Your policy will not be cancelled for non-payment of premiums. This also applies if we sent you a nonpayment cancellation notice prior to March 29, 2020. Please call us to discuss payment arrangements if you are currently unable to pay your premium.
- **Providing continuation of coverage for expiring policies.** If your policy has expired and you do not have replacement coverage with another carrier due to COVID-19, please call us immediately to discuss potential continuation options.

If you have any question, please email us at Service@ElectricInsurance.com or call us at 800.227.2757 from 8:00 a.m. to 7:00 p.m. Please visit our website for the latest information about [our response to and actions taken regarding the COVID-19 pandemic](#).